OECONNECT

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OEConnection



Connecting your home with high-speed internet!

OECONNECT

NEW GROWTH COMING IN 2022



2022 Plans at OEConnect

We will be starting construction of 100 miles of new fiber as soon as the weather breaks in the spring. The biggest areas will be in Middlefield and Otego (~18 miles each), New Lisbon (12 miles), and Plainfield (11 miles). However, we will also be in 19 other townships so this will be a far-reaching project. We estimate that we will pass over 600 households along the way and we will offer up to 1 Gigabit speeds and the same high quality phone service that we have offered to everyone else. OEConnect did very well in 2021 and we finished the year with over 3100 subscribers. A growing number of households are enjoying the cutting edge benefits of the new Gigaspires with Wifi 6 and the Network Protection and Parental Control suites. Call us if you are interested in learning more about it.

We will also be reviewing the opportunities made available to us by the Federal Infrastructure bill that allocated over \$45 billion for broadband across the nation. However, it will take a year or two for that money to become available. I hope everyone is enjoying their service. We are very grateful for all of your support and we look forward to many more years of providing you with the best and fastest service in the area!



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PO BOX 128 Hartwick, NY 13348 607-293-6622

Office Hours 7:30 - 4:00 Monday– Friday

Pay-By-Phone **1-844-843-6842**

Call Dig Safely NY Before you dig at 811 or 1-800-962-7962



EBB Program Updates—Now ACP

The Emergency Broadband Benefit Program has made some changes with the New Year. The program is now called the Affordable Connectivity Program (ACP).

- If you enrolled in EBB by December 30th, 2021, you will get up to a \$50 monthly discount until March 1, 2022.
- After March 1, households with EBB can transition to ACP to get a lower \$30 monthly discount.
- ACP does have updated eligibility rules. Most households will transition to ACP, however some may need to re-enroll under a different qualification.
- If you enrolled after December 30th, 2021, you will get a \$30 monthly discount.

For more information on the program, the qualifications or to learn how to apply, visit our ACP page on the OEConnect website at, https://www.oeconnect.coop/affordable-connectivity-program-acp-fka-ebb. If you have additional questions, please call our office at 607-293-6622.

OEConnect's Tech Tip

Do you have a Gigaspire as part of your service with us? Most often, if you signed up for the 1 Gig plan, you may have the Gigaspire modem. If so, contact us at the local office to learn more about some of the apps you have available to you to help with things such as parental controls, security management of your connected devices and more!

Cyber Security

Tip-of-the Month

Social Media Scams

One thing to be mindful of in the New Year is Social Media Scams. Scammers may be trying to connect with you via social media and pretending to be someone you know with a fake profile. Most often, people will notice a duplicate account or realize they should already be friends with the person. However, important to be mindful that scammers are trying to find more and more ways to gain personal information about

us!