



### **Restrictions: Standard Installation**

\*Standard Installation includes up to 1 modem and 1 extender located no more than 125 feet from OEConnect's Network Interface Device (NID); standard installation does not include wall fishing. Custom work includes, but is not limited to, wall fishing, extensive drop ceiling work, including crawlspace, cellar and attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment, such as home theaters, DVR and High-Definition TV equipment; or installing drops of more than 300 feet. Work areas must be clear of debris. Replacement of damaged installation fiber due to accidents, rodent chews, crushing or cutting the cable, etc. is the responsibility of the homeowner unless the fiber itself is found by OEConnect to be defective. Customers must make their own arrangement for any work deemed "custom" by an OEConnect employee. OEConnect modems and extenders must either be left on the premises or returned to OEConnect, at OEConnect's option, if service is cancelled. Equipment that is not returned and removed from the premises shall be billable to the customer.

\*\*VOIP Service: FCC regulatory fees vary during the year based on FCC mandated schedule. This represents the fee in place as of the printing of this schedule. The names, images, and logos of featured programs are the property of their respective owners. Other restrictions may apply. Phone Service is NOT standalone service and is only available with bundled Internet Service. Local & Domestic long-distance territories include entire geographical United States. International calling plans are available separately including Canada, Dominican Republic, Bahamas, US Virgin Islands, Puerto Rico and Guam. Some countries are deemed high risk and might require special approval for access.